

Facility Management Service Provider (FMSP) – Housekeeping, Sanitation and Security Services in Government Schools under the Control of Directorate of School Education

RfP No: 613/PUR-1/2023

Corrigendum - 2

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
1	Pg. No. 3 & Point No. 1.A.1	It has been proposed to identify agencies for one or any or all of the Zones.	Should we participate in all 4 Zones or any 1 Zone?	Can participate in all 4 zones or any 1, 2 or 3 zones based on the firm's capacity.
2	Pg. No. 3 & Point No. 1.B.I.1	Security Guard (7 PM to 7 AM)	12 hours duty is not allowed as per minimum wages act. Please clarify or modify their duty time to 8 hours. Kindly clarify whether the mentioned Security Services are required only for Night Shift (as per the given time in tender document). Many of the above responsibilities including controlling movement of vehicles, visitors' materials, safety of children, lost and found, opening and closing of gates are task that can be accomplished during the day shift only. However, the requirement provided is only between 7pm and 7 am during which time the above responsibilities cannot be fulfilled. So please clarify whether the security guard is required between 7am and 7 pm or whether these	<p>Section 1.B.I.1 stands revised. Security guards are required during evening and night shifts. Two security guards to be deployed per school in shifts. 1st shift is from 4 PM – 12 AM and 2nd Shift is from 12 AM – 8 AM. (Refer to Appendix II).</p> <p>Revised tasks for Security Guards are as follows:</p> <ol style="list-style-type: none"> 1. Opening and locking of school gates, classrooms, toilets, staff rooms, and all other rooms. 2. Switching on/ off switches. 3. Keeping stray animals out. 4. Return any articles or properties found on the premises to the principal and record the same in Lost and Found Book. 5. Report any malfunctioning of facilities, installations etc., within the premises, as soon as it is noticed.

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			tasks can be modified only in the context of night shift.	
			Private Security and Regulation Act (PSARA) License: It is mandatory that the contractor must be registered as per PSARA ACT to provide security services. Your tender conditions missed this term so please ask for the same as an eligibility criterion.	The bidder providing Security services should have a PSARA license.
3	Pg. No. 4 & Point No. 1.B.I.2	Housekeeping Staff (7 AM to 10 AM)	It is not feasible for completing all the above tasks within three hours (7am to 10 am). Minimum one 8 hours shift for housekeeping is required for completing all the outlined responsibilities. Time preference (7am to 3pm). In Price Bid Format, Both Housekeeping & Sanitation Staff Headcount Is Clubbed Which Has Different Tasks to Perform with Varying Work Timings.	The role of the Housekeeping and Sanitation staff has been merged, and the incumbents shall be required to be deployed from 7 AM to 3 PM. In light of the above, the Price Bid does not require any change.
4	Pg. No. 4 & Point No. 1.B.I.2 (7) & (9)	Sofa sets to be cleaned/ vacuum cleaned. Thorough washing, rubbing and cleaning of floor surfaces using Scrubber machine/ manual mode.	Kindly provide the list of soft sets and the required technical specification & School wise quantity of vacuum cleaning and scrubber machine.	No machines such as Vacuum cleaners and/ or scrubbing machines will be required.

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5	Pg. No. 6 & Point No. 1.B.1.3	Septic Tanks: Clean and de-silt on a periodic basis the septic tanks of the school as per cleaning schedule.	As per the recent Supreme Court Order, we understand that manual septic tank cleaning has been banned in India and it has to be a mechanical process of scavenging. Therefore, can this task be removed from the sanitation staff responsibility and included under a separate scope of work?	Clean and de-silt on a periodic basis the septic tanks of the school as per cleaning schedule using mechanical devices.
6	Pg. No. 5 & Point No. 1.B.1.2	Open grounds	One Of the Sub Heading Under Area Is, Open Grounds, Which Has 4 Tasks Pertaining to Gardening Services but In Price Bid Roughly 60% Of Housekeeping & Sanitation Headcount Is Separately Allotted for These Services. Also, Which Wage Category We Need to Quote, Housekeeping Worker or Sanitation Worker or Gardner.	In Section 1.B.1.2, under Housekeeping Staff, " Open grounds " and the related Tasks stand deleted .
7	Pg. No. 6 & Point No. 1.B.1.3 (3)	Ensure that no sanitary napkins are found in any toilet at any time and dispose them in the incinerator/ in the designated manner specified by the school.	Kindly clarify whether incinerator is already available in the school premises or the Bidder need to procure the same and consider the cost in his costing.	Some schools will have incinerators, while others will not. Where available, the vendor shall use them for disposal of napkins. Where not available, the same shall be disposed in a clean and sanitary manner in the Chuhlas available (or) in a proper and scientific manner where Chuhlas are not available or not functional.
8	Pg. No. 6 & Point No. 1.B.1.3 (8)	Pests such as cockroaches, lizards, rats, snakes, ants, termites etc. shall be brought to the notice of the supervisor for action.	Does a Bidder need to possess pest control License for this work?	Pest control shall not be a part of the scope of this tender. Hence, Pest control license shall not be required for the vendor.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
9	Pg. No. 7 & Point No. 1.B.II.b (3)	Pesticides, soil spreading compost and fertilising	Kindly provide us the details list and quantity of Pesticides required and also provide clarification about the quantity of Soil, Compost & Fertilizer which need to be considered in our costing. Also share the Garden Area per school in sq. metre.	No pest control is envisaged as part of this contract. No soil, compost or fertilizer is expected to be used by the vendor.
10	Pg. No. 7 & Point No. 1.B.II.b	Open Area	Kindly share the scope of Work for Garden maintenance	In Section II, point b) Open Area, clause 4 is added. 4. Garden: a. Sweeping to remove dry leaves, twigs, discarded wastes – metal pieces, glass shards, tyres, scrap materials and dispose it in a safe manner. b. Maintain the premises of the school; carry out regular de-weeding, cutting of shrubs, pruning of plants, watering the garden, etc. c. Continuous maintenance of Garden including children play area. d. Providing assistance during functions for arrangements. Kindly refer to Appendix I below.
11	Pg. No. 11 & Point No. 1.B.VI (e)	Providing uniforms and identity cards to the employees of the vendor.	Kindly provide uniform set details i.e., No. of Sets & Pattern of the uniform. Also confirm the quantity for rainy wear & winter wear.	Housekeeping/ Sanitation staff: Shirt and pant for men and Saree and overcoat for women. Security staff: Shirt and pant.
12	Pg. No. 11 & Point No. 1.B.VI (f)	Providing all statutory obligations such as PF, ESI, and Minimum Wages.	Kindly clarify about Leave Wages, National Holiday, Festival Holidays, whether it will be reimbursed to the contractor on actuals. Since this project is called for Housekeeping, Sanitation & Security Services in all Government Schools. So kindly	All H/K, Sanitation and Watchman services should be quoted for one day as per template provided in Appendix IV. Payments will be made based on actual days worked on in the month as per the requirements of the school. Sundays and Tamil Nadu declared holidays shall be non-working days. However, the HM of the school reserves the right to call any individual for services, which shall be paid for as per the rates quoted.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
			clarify whether Housekeeping & Sanitation services are required on Sunday and summer holidays.	
13	Pg. No. 11 & Point No. 1.B.VII.B (1)	Handling of mops, cloths & tools	Mops, Floor duster are mentioned in the tender scope of work but not given in material list. Kindly share the quantity per school for Mops & floor duster.	Clause 1.B.VII.B point 1 stands revised as " handling of materials and equipments " as mentioned in Annexure XIII".
14	Pg. No. 12, 16 & Point No. 1. B. VIII & 1. B. X. C. II	The quantity of consumables to be supplied is linked to the number of users, and this information is provided in Annexure XIII of this document.	With refer to these both clauses we would like to request you that to kindly provide us the school wise Count of Students which will help the bidder to prepare his costing & submit the competitive bid.	Annexure IX stands revised . Revised Annexure IX is given in Appendix II below.
15	Pg. No. 13 & Point No. 1.B.VIII (12)	Ladder	Ladder size not mentioned, kindly provide the same.	Not less than 14 feet Aluminum Ladder.
16	Pg. No. 16 & Point No. 1.B.X.5, 1.B.X.6, 1.B.X.7, 1.B.X.8, 1.B.X.9	<ul style="list-style-type: none"> Complaints are not registered or not redressed No. of complaints received Non – adherence to process requirements Random inspection-based feedback Non deposit of PF or non-adherence to minimum wages act. 	Need Clarification Complaints registered to be maintained in Online or Specific Application or Manual.	Complaints will be maintained Online.
17	Pg. No. 17 & Point No. 2.II (2)	Cost of Tender Document	We have downloaded Tender Document from official website http://www.textbookcorp.tn.gov.in .	Cost of Tender Document shall be paid if it is bought as a hard copy by the vendor. No cost to be paid for downloaded tender documents.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
			Kindly clarify whether we need to submit Tender Fee in the form of Demand Draft.	
18	Pg. No. 17 & Point No. 2.II (5)	Bid Processing Fee	Kindly clarify Bid Processing Fee is required to be submitted in the form of Demand Draft and is required to be in Packet A or in Main Envelope. MSME Act & Tamil Nadu government G.O. states that MSM Establishments are exempted from Processing Fees.	Bid Processing Fee to be submitted as a Demand Draft in Part A Envelope. All Bidders should submit the Bid Processing Fee as there is no exemption for MSMEs.
19	Pg. No. 17 & Point No. 2.II (6) Pg. No. 21 & Point No. 4.XIII	Earnest Money Deposit (EMD): Rs. 75,00,000	Is this for All 4 Zones or 1 Zone. Since The Amount Is More, can this Be Given in Bank Guarantee Form. Is EMD exempted for MSME and NSIC Certificates?	An Earnest Money Deposit of Rs. 20,00,000 (Rupees Twenty Lakhs only) per zone shall be paid along with the Technical Bid by way of Demand Draft obtained from a Nationalized/ Scheduled Bank drawn in favor of Tamil Nadu Text Book and Educational Services Corporation, Chennai - 6 payable at Chennai. EMD exemption will be given to MSMEs with valid Udhyan certificates.
20	Pg. No. 17 & Point No. 2.II (10)	Whether consortiums are permitted: No	Work Experience of Joint venture companies / SPV / Consortium to be considered.	For each Zone, a Consortium of a maximum of two vendors shall be permitted where the lead bidder is the Housekeeping and Sanitation vendor , and the consortium partner is a Security agency with a PSARA license. However, all the pre-qualification criteria will apply to the Lead Bidder.
21	Pg. No. 18 & Point No. 4.III	Eligibility Criteria (For bidding in one zone): For bidding in more than one zone, the eligibility criteria as mentioned in Sl. No. 3, 4, and 5 shall be multiplied by the number of zones	For bidding in more than one Zone, the eligibility criteria as mentioned in Sl. No. 3, 4, and 5 shall be increased by 25% for each number of Zones being bid for.	This clause stands removed from the Eligibility Criteria.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
		being bid for.		
22	Pg. No. 18, 63 & Point No. 4.III (2), Annexure – 1b, Point No. 2	The bidder must be a contractor in the field of housekeeping, sanitation and security services and should have experience of at least Five years on the date of bid opening in this field. The experience should be in carrying out mechanized housekeeping and sanitation and security services in reputed industrial houses or in Central/ State Govt. institutions.	The bidder must be a contractor in the field of housekeeping /sanitation /security services/ manpower outsourcing and should have experience of at least three years on the date of bid opening. The experience should be in carrying out mechanized housekeeping/ sanitation /security services/ manpower outsourcing in reputed industrial houses or private enterprises or in Central / State Govt Institutions/PSU.	No Change.
23	Pg. No. 19, 64 & Point No. 4.III (3), Annexure – 1b, Point No. 3	The bidder should have carried out the above services in at least 25,00,000 sq. ft. (Twenty-Five Lakh Square feet) either in a single or multiple contracts (not more than 3), in any one of the last three financial years (2019 - 20 to 2021-22), having the nature and complexity equivalent to the services called for in the present tender, with satisfactory performance on the date of bid opening.	As per the given eligibility criteria a company bidding in the Four Zones should have carried out services in at least 1,00,00,00 sq ft either in single or multiple contracts (not more than 3) in any one of the last three financial years (2019 - 20 to 2021-22) which is impractical for any MSME or a smaller company to achieve. We refer to a highly successful and commendable Tender floated by TNMSC for providing Housekeeping and Security services in Government Hospitals under the control of DME across Tamil Nadu. The Tender is for similar kind of work with more	The bidder should have carried out the above services in at least 10,00,000 sq. ft. (Ten Lakh Square feet) either in a single or multiple contracts (not more than 3), in any one of the last three financial years (2019 - 20 to 2021-22), having the nature and complexity equivalent to the services called for in the present tender, with satisfactory performance on the date of bid opening. In case the bidder intends to apply for multiple zones, the sq. ft. shall increase proportionately.

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			<p>complex operations than the current tender. The Minimum service area to be handled by any bidder to qualify is 10,00,000 sq.ft (all zones put together) either in single or multiple contracts in any one of the last five preceding Financial Years.</p> <p>We request you to consider the same and revise the eligibility criteria to match with TNMSC Tender so that fair chance of participation will be given to even smaller companies and MSME's.</p> <p>25.00 Lacs Sq Ft in Any One of The Last 3 Financial Years i.e., 2019-20, 2020-21 & 2021-22.</p>	
24	Pg. No. 19, 65 & Point No. 4.III (4), Annexure – 1b, Point No. 4	The average annual turnover of the bidder should not be less than Rupees 50 (Fifty) Crore in the last three financial years (2019 – 20, 2020-21, and 2021-22).	<p>As per the given eligibility criteria a company bidding in the Four Zones should have 200 Cores of Average annual turnover which is impractical for any MSME or a smaller company to achieve. particularly when there is an impact of Lockdown due to COVID - 19 and there is a drastic fall in the turnover of even the very large companies.</p> <p>We refer to a highly successful and commendable Tender floated by TNMSC for providing Housekeeping and Security</p>	The annual turnover of the bidder should not be less than Rupees 30 (Thirty) Crore in any of the last three financial years (2019 – 20, 2020-21, and 2021-22).

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			<p>services in Government Hospitals under the control of DME across Tamil Nadu. The Tender is for similar kind of work with more complex operations than the current tender. The billing value of the Tender floated by TNMSC is > 200 Crore per annum whereas the Turnover requirement as per the eligibility criteria of that tender is Rs. 20 Crore (for all the Zones put together) in any of the three preceding financial years.</p> <p>We request you to consider the same and revise the eligibility criteria to match with TNMSC Tender so that fair chance of participation will be given to even smaller companies and MSME's.</p> <p>Can This Also Be in Any One of Last 3 Financial Years. (Since 2020-21 & 2021-22 COVID Has Impacted the Businesses).</p>	

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
25	Pg. No. 19, 65 & Point No. 4.III (5), Annexure – 1b, Point No. 5	<p>The bidder should have the experience of having employed a minimum of 5,000 personnel throughout the year in each of the last three financial; years (2019 - 20 to 2021-22) in the field of Housekeeping, Sanitation and Security services, either in single contract or multiple contracts (not more than 3) in the same year.</p> <p>Note: In the proof submitted for the projects, at least 4,500 personnel should be in the area of housekeeping and sanitation services.</p>	<p>Eligibility criteria given for a single zone is very high and keeps away MSME from participation. When the criteria are to be multiplied with no of zones of participation no MSME Will be eligible to participate in the current tender.</p> <p>It is highly difficult for any company to have such huge quantum with multiple categories in each year. Hence request your good office to revise the criteria to - The bidder should have the experience of having employed a minimum of 5,000 personnel in any or cumulative last three financial; years (2019 - 20 to 2021-22).</p>	<p>The bidder should have the experience of having employed a minimum of 3,000 personnel throughout the year in any of the last three financial years (2019-20 to 2021-22) in the field of Housekeeping, Sanitation and Security services, either in single contract or multiple contracts (not more than 3) in the same year.</p> <p>Note: In the proof submitted for the projects, at least 2,700 personnel should be in the area of housekeeping and sanitation services.</p>

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
			<p>The bidder should have the experience of having employed a minimum of 3,000 personnel throughout the year in each of the last three financial years (2019 - 20 to 2021-22) in the field of Housekeeping / Sanitation / Security services / FMS / Staffing / SWM either in single contract or multiple contracts (not more than 5) in the same year.</p> <p>CA audited statement of manpower wages for a minimum of 3,000 personnel employed throughout the year in each of the last three financial years (2019 - 20 to 2021-22) should be submitted. Also, Proof of PF/ ESI details of employees for last year FY 2021 – 2022 must be submitted.</p> <p>Note: Bidder should submit affidavit in Rs.100 non-Judicial paper that in the event of work is awarded to our agency: the wages to be paid to the workers engaged shall not be less than the minimum wages determined by Tamil Nadu State Govt. Authority from time to time.</p>	

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
			Can This Also Be in Any One of Last 3 Financial Years. (Since 2020-21 & 2021-22 COVID Has Impacted the Businesses). Also, Can the Minimum Personnel Count Be Reduced to 3000 No's, Out of Which 2500 No's Should Be Housekeeping & Sanitation.	
26	Pg. No. 19 & Point No. 4.III (6) Pg. No. 66, Annexure – 1b (6)	The bidder must have valid PF, ESI and GST Registration and License under Contract Labour Act.	The bidder must have valid PF, ESI, GST Registration and PSARA License (Private Security Agency Regulation Act) valid PSARA License issued by Govt of Tamil Nadu.	The bidder must have valid PF, ESI, GST Registration, Registration under contract Labour Act and PSARA License issued by the Govt of Tamil Nadu. Proof: Copies of valid PF, ESI, GST, Labour License and PSARA License should be submitted. Declaration of man-days of workers deployed, total salary paid, and PF and ESI deposited against the workers' accounts in FY 2021-22.
27	Pg. No. 19 & Point No. 4.III (7)	The bidder should have an effective quality control system like ISO 9001-2015/ ISO 14001-2015/ OSHA 18001-2015/ OSHA 18001-2007.	The bidder should have an effective quality control system like ISO 9001-2015, ISO 14001-2015, OSHAS 18001-2015/ ISO 45001:2018 as ISO 45001 will replace OHSAS 18001.	The bidder should have an effective quality control system like ISO 9001-2015/ ISO 14001-2015/ OSHAS 18001-2015/ ISO 45001:2018.
28	Pg. No. 20, 67 & Point No. 4.III (8), Annexure – 1b, Point No. 2	The bidder should not have been blacklisted by any State/ Central/ Quasi Government bodies and the blacklisting should not be in force as on the date of bid opening.	With reference to the significance of this project in Education sector, request you to modify the criteria as "The bidder should not have been blacklisted by any State/ Central/ Quasi Government bodies in last 5 Financial years and the blacklisting should not be in force as on the date of bid opening."	No Change.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
29	Pg. No. 21 & Point No. 4.IX	The Tender form sold to a Bidder is not transferable. It shall not be used by others and if used by others it will be rejected. Similarly photocopy of the tender form will be rejected.	Since we have downloaded the Tender Document from from official website http://www.textbookcorp.tn.gov.in . So kindly clarify can we submit the same document's print out duly singed & stamped with the Technical Bid in Envelope No. 1.	Tender document should be duly signed and stamped and to be submitted with the technical bid in Envelope 1 .
30	Pg. No. 21 & Point No. 4.XIII	The Earnest Money Deposit amount of the successful bidder may be adjusted against the Security Deposit (SD) payable for successful execution of the Contract.	Request your good office to kindly refund the paid EMD on submission of Performance Bank Guarantee.	In discussion with the bidder, one of two options shall be exercised: (1) Adjustment of SD with EMD, or (2) Refund of EMD on submission of SD.
31	Pg. No. 23 & Point No. 4.XIV (g)	The bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. The letter of authorization shall be indicated by written power-of-attorney initialed dual notarized accompanying the bid. All pages of the bid, except for un-amended printed literature, shall be initialed by the person or persons signing the bid.	Kindly Confirm whether Bidder need to submit Letter of Authorization & Power of Attorney in Envelope B along with Price Bid.	The said documents shall be submitted along with the Technical Bid and the same shall be adequate.
32	Pg. No. 25 & Point No. 4.XX (d)	Provided that where more than one Tender is submitted by the same Bidder, the lowest eligible financial tender shall be considered for	As this is one tender, hence per bidder only one tender should be submitted. Kindly confirm.	No Change.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
		evaluation.		
33	Pg. No. 25 & Point No. 4.XXI	The contract will be awarded to the successful bidder, whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated price bid, provided further that the bidder is determined to be qualified to perform the contract satisfactorily.	If In Case, 1 Bidder After Qualifying in Technical Bid Across All 4 Zones, Become L1 Also in Each of the 4 Zones, Will All 4 Zones Get Awarded to Him.	1 Bidder can become L1 in all 4 Zones subject to meeting the terms and conditions of the tender.
34	Pg. No. 27 & Point No. 5.II	The CoSE reserves the right at the time of award of contract to increase or decrease the quantum of contracts originally specified in the schedule of requirements without any change in unit price or other terms and conditions.	Kindly clarify the ration of contract to increase or decrease the quantum of Contract.	Quantum of contract may vary in case additional schools are added, or some schools are removed, or additional children are added in a school.
35	Pg. No. 27 & Point No. 5.IV (3)	Within 30 days of the deployment of manpower on site, the vendor shall verify the Built-up Area, Toilet area and get a confirmation of the same from the Head Master (HM) of the school. The actual manpower deployment on site will be as confirmed after this one-month verification.	With refer to this clause we hereby understand that after verification of Built-up area No. of manpower can change from 2nd month of Contract. Kindly clarify about the reimbursement of additional manpower wages & Consumables cost required for this verified area.	Verification survey should be done after the award of contract . Reimbursement shall be provided once the revised built-up area is mutually accepted by the CoSE and the bidder.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
36	Pg. No. 28 & Point No. 5.IV (10)	The Contractor is responsible for all mandatory compliances to social, safety and environmental issues related to the performance of the service provision in the school premises.	Kindly clarify about the mandatory compliances which need to fulfilled on award of contract.	The standards referred to are the same as those that the bidder needs to comply with in the routine performance of their duties with regard to housekeeping, sanitation and security services.
37	Pg. No. 28 & Point No. 5.IV.13 (b)	The wages considered for each category of workers should not be less than the rates fixed by the Tamil Nadu Minimum Wages Act.	<p>Need to confirm Minimum wages for Gardner because there are two different Min Wages in Tamil Nadu (Shop and Commercial Establishment published in July 2022 and Domestic Work Published in Nov 2022) and In Domestic Gardner comes in Semi-Skilled with high wages.</p> <p>Since This Is Last Couple of Days Before FY 2022-23 Closing, Do We Need to Consider, FY 2022-23 Tamil Nadu State Minimum Wages or FY 2023-24 Tamil Nadu State Minimum Wages. (If Published and Available)</p>	<p>Minimum wages shall be payable as declared by the District Collectors.</p> <p>Rates for FY 22-23 to be followed. In case of Wage revisions by the District Collectors, the same shall be reimbursed by the CoSE.</p> <p>In all cases, Minimum Wages shall be as declared by the District Collectors only.</p>
38	Pg. No. 28 & Point No. 5.IV.13 (c)	Bidders need to ensure the minimum gross wage structure is as tabulated below apart from statutory like ESI, PF, Bonus & Gratuity for the proposed manpower while submitting the offer. Also, the monthly salary slip, as per the format below will need to be submitted to the CoSE and also given to each	These both clauses are contradictory with Wage Breakup Format. With refer to wage breakup mentioned in tender document we hereby understand that bidder need to consider PF & ESIC component in Gross wages while quoting the Bid. So kindly clarify that Bonus & Gratuity amounts will be reimburse as	All references to Bonus and Gratuity shall stand deleted .

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		worker.	applicable to the successful bidder or not. Is Gratuity mandatory? since is it only applicable after completion of five years as per gratuity act. Is Bonus mandatory?	
39	Pg. No. 29 & Point No. 5.VI (1)	The contractor must employ staff on the ground of the age more than 18 and less than 45. Security/ watchmen deployed should be agile, alert and shall not be under the influence of alcohol at any point during their duty.	Kindly clarify which category bidder need to consider whether its Security / Watchmen while quoting the Bid.	The standard term that shall be used shall be "Watchman".
40	Pg. No. 38, 44, 50 & 56 & Point No. 5	Service Charge in (d) below should not be less than 1 %.	As the services charge is capped to 1%, all the bidders to get the contract will charge 1%. TDS deducted at source is 2% and to provide services to such crucial client, there will be lot of operational and financial obligations, hence it is suggested that if you want quality work, you will have to increase the slab of 1% to enable good bidders to provide quality services.	No Change. Bidders are free to quote the service charge required for satisfactory delivery of services. 1% is only a minimum indicative limit.
41	Pg. No. 38 & Point No. 7.1 (3)	Quoted rate for Housekeeping Worker shall be open to negotiation between the Authority and the Contractor in case of half day work, lunch time being considered the half	Kindly clarify as we cannot consider half day for any worker.	No Change.

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
		day.		
42	Pg. No. 38, 44, 50 & 56	Price Bid	Per Day 1 Block Supervisor for Max 15 /20 Schools in a respective Block. If No. of Schools more than 15/20 in respective Block then additional Block Supervisor are required to be deployed on daily basis. Kindly clarify.	No Change.
43	Pg. No. 39, 45, 51 & 57	Price Bid Template		Price bid template of Schedule A - Manpower cost stands revised . Revised Schedule A is given in Appendix IV below.
44	Pg. No. 41, 47, 53 & 59 & Note 1	The total cost of Chemicals & Consumables should not exceed 15% of the total manpower cost, as quoted in “A1” in Schedule A. Bids where the rate exceeds 15%, will be adjusted to 15% of A1 and computed.		The total cost of Chemicals & Consumables should not exceed 15% of the total manpower cost per day , as quoted in “A1” in Schedule A. Bids where the rate exceeds 15%, will be adjusted to 15% of A1 and computed.
45	Pg. No. 40, 46, 52, 58, 81 & Point No. 14	Bleaching Powder	Request TIA to consider replacing bleaching powder to hypochlorite solutions which are safer, reacts fast compared to powder forms and are approved by ICMR/ EPA/ FDA.	No Change
46	Pg. No. 40, 46, 52, 58, 81 & Point No. 15	Coconut Scrubber	Request TIA to replace coconut scrubber to nylon scrubber which are more durable and more adherence towards cleaning and no growth of microbes.	No Change
47	Pg. No. 40, 46, 52, 58, 81 &	Checked Cloth	Request TIA to allow using microfiber cloths/ duster in place of	No Change

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
	Point No. 8		checked cloth as the cleaning efficiency and longevity is far better and uses less water and does not have microbial growth.	
48	Pg. No. 40, 46, 52, 58, 81 & Point No. 10	Rake	Request TIA to replace coconut bristles in the RAKE with plastic bristles as durability is high and lasts long as per the SOP given in the tender.	No Change
49	Pg. No. 40, 46, 52, 58, 81 & Point No. 13	Black Phenyl	Request the TIA to consider replacing black phenyl with BKC/ QAC based solutions that are safer and are approved by ICMR/ EPA/ FDA since it provides high level of disinfection.	Black Phenyl is replaced with BKC/ QAC based solutions that are approved by ICMR/ EPA/ FDA. Revised table is given in Appendix III below.
50	Pg. No. 40, 46, 52, 58, 81 & Point No. 6, 11 & 12	Dustbin, Bucket and Mugs	Request to provide dimension, GSM, Capacity and type of buckets, dustbin and mug to be supplied to schools. Size of dustbin decides the size of garbage liners/ bags to be supplied.	Dustbin Capacity: 1 Big (150 Liters) for the school + 1 each in Girl's bathroom (5 Liters with lid) Bucket: 8 per year (5 Liters – 4 per year) & (10 Liters – 4 per year) Mug: 8 per year (1 Liter) While the above allocations are per-school, there may be variations across schools. Therefore, the vendors may be required to deploy additional assets in some schools and lesser in others, based on the actual requirements of the schools.
51	Pg. No. 66 & Annexure – 1b (6)	Declaration of man-days of workers deployed, total salary paid, and PF and ESI deposited against the workers' accounts in FY 2021-22.	Kindly Provide the format of Declaration for better understanding.	Responses shall be given in a tabular format, as below:
				Man-days of workers deployed
				Total salary paid

Sl.	Pg. No. & Point No.	Existing Clause	Proposed Query	Revised Clause/ Clarification
				<p>PF deposited against the workers' accounts</p> <p>ESI deposited against the workers' accounts</p>
52	N/A	N/A	<p>GST is not in our scope and it is subject to change from time to time as per Government Regulations. Prima Facie it is understood that GST is not applicable to this Tender, but if in future it becomes applicable. Then it will be an issue to the bidders. Hence Request your good office to add a clause for GST to be on actuals, this will enable the bidders to submit invoices as per the recent notification shared by the Government from time to time.</p>	<p>GST, if made applicable or if found to be applicable, will be paid to the vendor(s).</p>
53	N/A	N/A	<p>Request to include toilet bowl cleaner, odour neutralizer as it is critical and sensitive to clean the urinal and toilet bowl in boys/girls/teachers' toilets and keep it odour free</p>	<p>No Change.</p>
54	N/A	N/A	<p>Requesting TIA to invite all chemicals, consumables and tools original manufacturer to participate in the tender to supply materials to Tamil Nadu Textbook and Education services Corporation or to the service provider under the able guidance of the TIA.</p>	<p>No Change.</p>

Appendix I

b) OPEN AREA

Sl.	Area	Activity	Frequency
1	Assembly Area	Sweeping and Brooming	Once a day
2	Play Ground Area	Sweeping and Brooming	Once a day
3	Lawn Area	Sweeping and Brooming	Once a day
		Removal of Fallen leaves, dead plants, broken branches etc	Once a day
		Watering	Once a day
		Control of weeds, humps and hollows provided inside lawns	Once a week
		Pesticides, soil spreading compost and fertilising	As per requirement
		Washing, Cleaning and maintenance of Indoor and outdoor decorative plants and flower plants	Once a week
		Trimming, Racking, spiking and top dressing	Once in fortnight
4	Garden	Sweeping to remove dry leaves, twigs, discarded wastes – metal pieces, glass shards, tyres, scrap materials and dispose it in a safe manner.	Daily
		Maintain the premises of the school; carry out regular de-weeding, cutting of shrubs, pruning of plants, watering the garden, etc.	As per requirement
		Continuous maintenance of Garden including children play area.	Daily
		Providing assistance during functions for arrangements.	As per requirement

Appendix II – Revised Annexure – IX: Manpower Requirement in Each School

Note:

1. Refer to the Additional Document PDF attachment for school wise manpower deployment data.

Appendix III – Revised Annexure – XIII: Consumable Details

Sl.	Material Description	Proposed Quantity/ Month for 2,000 students
1	HAND WASH SOAP	25 Litres
2	FLOOR CLEANER	7 Litres
3	BKC/ QAC BASED SOLUTIONS	7 Litres
4	BLEACHING POWDER	2 Kg
5	PLASTIC BRUSH WITH BRISTLES	8 per year
6	COCONUT SCRUBBER	5 Nos per month
7	HARD BROOMS	12 per year
8	COBWEB STICKS	4 per year
9	DUSTBINS	1 Big (for school) + 1 in each Girl's bathroom.
10	DUSTBIN PLASTIC LINER	30 Nos per month
11	CHECKED CLOTH	50 Nos
12	LADDER	1 per school for the year
13	RAKE	4 per year
14	BUCKET	8 per year
15	MUG	8 per year

Appendix IV – Revised Price Bid Template – Schedule A – Manpower Cost

Zone No:			District Name:		
Sl.	Designation	Proposed No. of Persons (Data to be taken from manpower given in appendix II)	Minimum Wage per person per day (or) Salary Cost per person per day (in Rs.)	Service Charge (% of C) in Rs.	Total Amount per day in Rs.
	(a)	(b)	(c)	(d)	(e) = b x (c + d)
1	Housekeeping and Sanitation Workers				
2	Workers for Gardening Services – Open Area				
3	Watchman				
Total No. of persons (X):					
SUB TOTAL 1 (A):					

Note: Please fill up **one for each district** you are bidding for.

For example, if you are bidding for **Zone 1** which has **10 districts**, please ensure to **submit 10 tables of this nature**

Summary of costs for one Zone:

Sl.	Name of the District	Proposed number of persons (X)	Manpower cost at district level (A) (This figure should be same as subtotal 1 (A) for each of the district. (Per day in Rs.))
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
Total cost of all districts (A1) in Zone 1			
1	Zonal Head (one per zone)		
2	District Manager (one per district)		

Queries: Facility Management Service Provider (FMSP) – Housekeeping, Sanitation and Security Services in Government Schools under the Control of Directorate of School Education

3	Block Supervisors (Zone 1 – 99, Zone 2 – 101, Zone 3 – 111, Zone 4 – 103)		
		Total cost (A2)	
		Total Cost of Zone 1 (A3) = (A1 + A2)	
Rupees in words:			

Note: *To calculate the per day rate for Zonal head, District Manager and Block Supervisors, divide the salary cost by 30.

**** Please fill this table for the zones you bid for based on the district wise table given above. Please submit as many zonal tables as the number of zones you bid for.**

Place:
Date:
Signature & Seal of the Bidder

Sd/-
 Managing Director
 TAMILNADU TEXT BOOK AND
 EDUCATIONAL
 SERVICE CORPORATION - CHENNAI

- 6.